

Introduction to ACH

Attend this two-part webinar to learn the nuts & bolts of ACH processing & operations

Part 1 - August 3, 2010, 1:30-3:30 p.m. CT

The ABCs of ACH

The ABCs of ACH is designed as an introduction to ACH processing. Attend this webinar and gain a broad understanding of the Automated Clearing House Network and the processes the network follows. Session highlights include:

- The History of the ACH Network
- ACH Operating Rules and Guidelines and the ACH Network Participants
- The Flow of ACH Debits and Credits
- ACH Risk Controls
- Common Uses for ACH and Future Trends
- The Proper Handling of Exception Entries and the National System of Fines.

Part 2 - August 13, 2010, 1:30-3:30 p.m. CT

ACH Operations: From ARC to XCK

This course is designed as an introduction for the novice payments professional into the world of ACH or as a refresher for the veteran payments professional. Attendees will gain an in-depth understanding of the many facets of ACH operations. Session highlights include:

- Responsibilities Related to Receiving and Originating ACH Entries
- ACH Operating Rules and Guidelines
- ACH Processing Flows
- Exception Processing Including:
 - Customer Claims on Unauthorized Debits
 - Stop Payments
 - Revocation Issues
- ACH Audit Requirements
- The National System of Fines

Audience

Back office operations, compliance officers, auditors, branch managers, Treasury/cash management professionals, frontline staff and customer service representatives.

CE Applied: 2.5 hrs/session CRCM/CFSSP/CCSR/CBT w/the ICB

Presenter

Laurie Appelbaum, AAP is the Payments Association Specialist for EPN Association Services. She is responsible for directing, implementing and executing the EPN communications plan as well as core product training and the development of new association services. Laurie has over 9 years experience in the payments arena and has spoken at several industry specific conferences. She is a part of the 2010 NACHA Payments Conference Planning Committee and served on The Payments Institute Board of Directors for NACHA's 2009 TPI. Laurie also serves as Chairperson of the Regional Payments Association Marketing Committee. She became an accredited ACH Professional in 2002 while Director of Education Services at SWACHA in Dallas.

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Part 1 - The ABCs of ACH

August 3, 2010

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Part 2 - ACH Operations

August 13, 2010

- Webinar/Materials (live hookup) \$250 mem \$500 nonmem
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