

Check Handling: A Teller's Seminar

Webinar • February 17, 2010, 1:30-3:30 CT



This webinar on check handling and the UCC is one of the few training programs that can pay for itself the next day by avoiding a loss on a bad check.

Paying "on us" checks and accepting checks for deposit are routine decisions for financial institutions. Both activities contain risks. Those risks are governed and, in some cases, managed by a unique combination of state and federal law. The law governing checks is state law, the Uniform Commercial Code. The law governing holds is federal, The Expedited Funds Availability Act as implemented by Regulation CC.

This webinar focuses on check handling. (It covers the model version of the UCC; it does not incorporate amendments made by any particular state.) It is presented in plain language and supported by materials that serve as an excellent reference at the teller window and at the new accounts desk. It is one of the few training programs that can pay for itself the next day by avoiding a loss on a bad check.

Highlights

- Who are the parties to a check and what are their responsibilities?
- Cashing checks at the teller window, what should we watch for?
- Accepting checks for deposit, are the risks any different?
- What are reasonable identification requirements?
- Stop payments, what information do we need?
- How soon must we return a check with a forged drawer's signature? Forged endorsement?

How Should We Prepare?

Attendees should review the account contracts/signature cards used by their institution before participating in this program.

Audience

Program content is at the basic level and the expected audience is tellers, teller supervisors and new accounts personnel.

CE Applied: 2.5 hours CRCM/CFSSP/CPB/CBT with the ICB

Speaker

Ken Gollhofer is a principal with Pegasus Educational Services, LLC. Prior to becoming a full time trainer, he was a community banker and General Counsel for a regional consulting firm for financial institutions. He has presented seminars in over 25 states and has served as an instructor at compliance schools sponsored by the Illinois, Indiana, Iowa, Georgia, Kansas, Kentucky, Nebraska, Oklahoma, Pennsylvania and Texas bankers associations. Ken has also been an instructor at OTS and FDIC schools for examiners.

What is a Webinar?

A webinar is an enhanced telephone seminar. The audio portion is delivered by speaker phone. You may also view a corresponding PowerPoint presentation by PC. No special hardware is needed. The program consists of 90 minutes instruction and 30 minutes live Q&A. Each webinar registration provides 1 connection to the webinar, materials and access to the On-Demand Webinar for 30 days following the broadcast. You may have unlimited listeners on your connection

by speaker phone and PC. You will receive a PIN, materials and instructions prior to the seminar. If you do not receive a confirmation at least 2 days prior to the event call 888-262-7701.

The **On-Demand Webinar** is a live webinar that has been recorded and then streamed to your computer to watch at your convenience. The program can be viewed anytime 24/7. You can watch a portion, come back and pick up where you left off! Anyone at your branch may access the program from a computer using the login and password. With the On-Demand Webinar, you have unlimited access to the program for six months from the date of purchase.

Transmission, retransmission or republishing of the audio portion of the seminar is prohibited. Your registration entitles you to 1 connection at 1 location with permission to copy materials for participants. Complete one registration per location.

Please check all appropriate boxes SW2-1041
Check Handling: A Teller's Seminar February 17, 2010

Webinar/Materials (live webinar)	<input type="checkbox"/> \$250 mem	<input type="checkbox"/> \$500 nonmem
On-Demand Webinar/Materials*	<input type="checkbox"/> \$270 mem	<input type="checkbox"/> \$540 nonmem

**Unlimited online access to a copy of the webinar for 6 months from purchase date*

We cannot guarantee registration for incomplete and/or illegible registration forms received. Please complete the form and type or write carefully.

Name _____
Title _____
Bank _____
Mailing Address _____
City/State/Zip _____
Phone/Fax _____
E-mail _____

Preferred Payment Method: Online or e-Check

Payment Must Accompany Registration - Invoices are Not Provided

Four Ways to Register

Online: Visit msbankers.com

Fax: Fax completed form with credit card information to 512-381-1571

Mail: Mail completed form with check to Bankers Ed, 5700 S. Mopac, #C310, Austin, TX 78749 **10 days prior** to the event

Phone: Call Bankers Ed at 888-262-7701

Late Registration: Please register online when registering **2 days prior** to the event (credit cards & e-Checks accepted). Call 888-262-7701 for assistance.

Method of Payment (check one):

- Check payable to Bankers Ed (must be accompanied by registration form)
 Discover Card MasterCard VISA AMEX

Card Number _____ Security Code _____

Signature _____ Exp. Date _____