


Mississippi Bankers Association presents

2008 Becoming an Exceptional Supervisor

 <p>WEBINAR SEMINAR</p>	Date:	July 17, 2008
	Time:	1:30 – 3:30 p.m. Central Time
	CPE Available:	NA
	Seminar Code:	SW2-1008
	Seminar Description:	If you are a supervisor, if you need others to take direction from you in order to succeed, you will find this program of tremendous value. Supervisors must master the art of juggling - staff, schedules, meetings, compliance concerns, goals that must be met, deadlines that won't wait, on-going training needs, serving as a back-up for the employee that didn't come in ... the list goes on and on. We'll discuss how to keep all the balls in the air without breaking a sweat.
Who Should Attend:	Anyone responsible for leading, training, managing or supervising personnel, or anyone being considered for a supervisory position	
Program Highlights:	Essential Skills for Exceptional Supervisors -Creating a Quality Workplace, Building Trust, Respect and Confidence, Effective Communication, Improving Customer Satisfaction, Supporting Change, Garnering Support at Every Level, Time Management Ideas, and Get Organized - Delegation Tips Coaching Skills for Exceptional Supervisors -When and Why to Coach, Attracting and Retaining High Energy Employees, How to Handle - Complaining, Whining and Gossip, Providing Performance Feedback; Improving Work Habits; Resolving Conflict	
Seminar Speakers:	Honey Shelton , as EVP for FC Holdings, Inc., oversees HR and Training as well as strategic planning.. Nationally recognized as an outstanding speaker, over a half million bankers have participated in programs Honey has presented.	
What is a Webinar Seminar?	This program includes 90 minutes of instruction and 30 minutes live Q&A. Each registrant provides one connection to the live webinar and 30 days access to the online seminar. You may have unlimited participants on your connection by speaker phone.	
What are the costs?	Tuition is \$250 per 'site license,' and listeners on your connection are unlimited.	

REGISTRATION FORM

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Please return it to the address or fax number at the bottom of this form.

Contact Name: _____ **Bank:** _____

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Email (required): _____

Seminar Code (see the top of this sheet): _____

Please check all that apply:

Live webinar/materials (live hookup)	<input type="checkbox"/> \$250 mem	<input type="checkbox"/> \$500 nonmem
CD/materials	<input type="checkbox"/> \$270 mem	<input type="checkbox"/> \$540 nonmem

Method of Payment: MasterCard VISA AMEX Discover *Payment must accompany registration (do not fax a copy of a check).*

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Please register one of these three ways:

1. **By Mail:** Bankers Ed, 5700 South Mopac, Suite C310, Austin, TX 78749
2. **By Fax:** (512) 381-1571
3. **By Phone:** Call (888) 262-7701 with credit card information
4. **By Web:** <http://www.bankersed.com/MSBANKERS/catalog.asp>